

**McMahon, Lucy**

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**From:** FOI Responses  
**Sent:** 05 December 2024 07:33  
**To:** [REDACTED]  
**Subject:** [REDACTED]

[REDACTED]

Thank you for your Freedom of Information request dated 15 November 2024, for information about domestic waste and recycling complaints.

Please find below City of Doncaster Council's responses to the questions you have raised.

**Request:**

"I would like to request data under the Freedom of Information Act regarding complaints about bin collections.

Can you please provide me with The number of missed bin collections reported to your authority in 2023 and also the number so far in 2024."

**Response:**

The information is as follows:

2023 -Total of 4834

Black bin / general non-recyclable waste – 1796

Green bin / garden waste – 1442

Blue bin only / recycling waste - 889

Green recycling box only – 165

Both Blue bin and recycling box – 542

2024 to date – Total of 4291

Black bin / general non-recyclable waste – 1623

Green bin / garden waste – 947

Blue bin only / recycling waste – 1006

Green recycling box only – 139

Both Blue bin and recycling box – 576

**Request:**

"The number of complaints your authority has received regarding bin collections 2023 and also the number so far in 2024."

**Response:**

The information is as follows:

2023 = 108

2024 year to date = 154

**Request:**

"Could you also provide, if possible, the number of domestic recycling bins used within your local authority."

**Response:**

The information is as follows:

Number of recycling bins used within the borough (not including recycling boxes)

Total of Recycling Bins = 139278

140L - 237

240L - 138966

360L - 12

660L - 20

1100L – 45

Number of recycling boxes used within the borough:

Total = 138915

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £49.00 to respond to this request for information.

**Reviewing any decisions made:**

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. [www.ico.org.uk](http://www.ico.org.uk) Telephone 0303 123 1113.

Yours sincerely,

**Lucy McMahon**

Freedom of Information Officer

Corporate Resources

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